

WHY YOU NEED ONGOING SUPPORT FROM AVENUE 18 COMPUTER

AVENUE 18 USES THE NINJA RMM REMOTE MAINTENANCE & MANAGEMENT CONSOLE

Elite Customer e ★ ▶ >_ 🖨 🔄

Overview Details Settings Software OS Patches Tools Activities

Performance

- CPU (0%)
1 Processor
- Memory (40%)
3.1 / 7.9 GB
- Volume C: (17%)
81.0 / 465.2 GB
- Volume D: (38%)
111.8 / 298.1 GB
- Volume G: (37%)
1380.0 / 3726.0 GB
- Adapter 1

General

OS	Windows (64-bit)
Product Key	NF6H...
Domain	WORK...
Device Name	DESKT...
Model	All Ser...
TPM Status	Not De...
Timezone	(UTC-0...
Serial Number	System...
Public IP Address	47.181...
Private IP Addresses	192.16...
Uptime	21 Ho...
Idle Time	3 Hour...
Last Login	DESKT...
Organization	1- FAS...
Location	Main C...
Policy	Windo...
Policy Overrides	None

FLAG PROBLEMS BEFORE THEY BECOME SERIOUS.

Our **System Manager Console** makes on-going support happen for your Business. Automated Alerts warn of serious problems in advance. Get an affordable support plan starting at \$79.00/Month with your Backups, Anti-Virus and Teamviewer Remote support managed and running properly.

John Compton
Avenue 18 Computer
310 829-3129

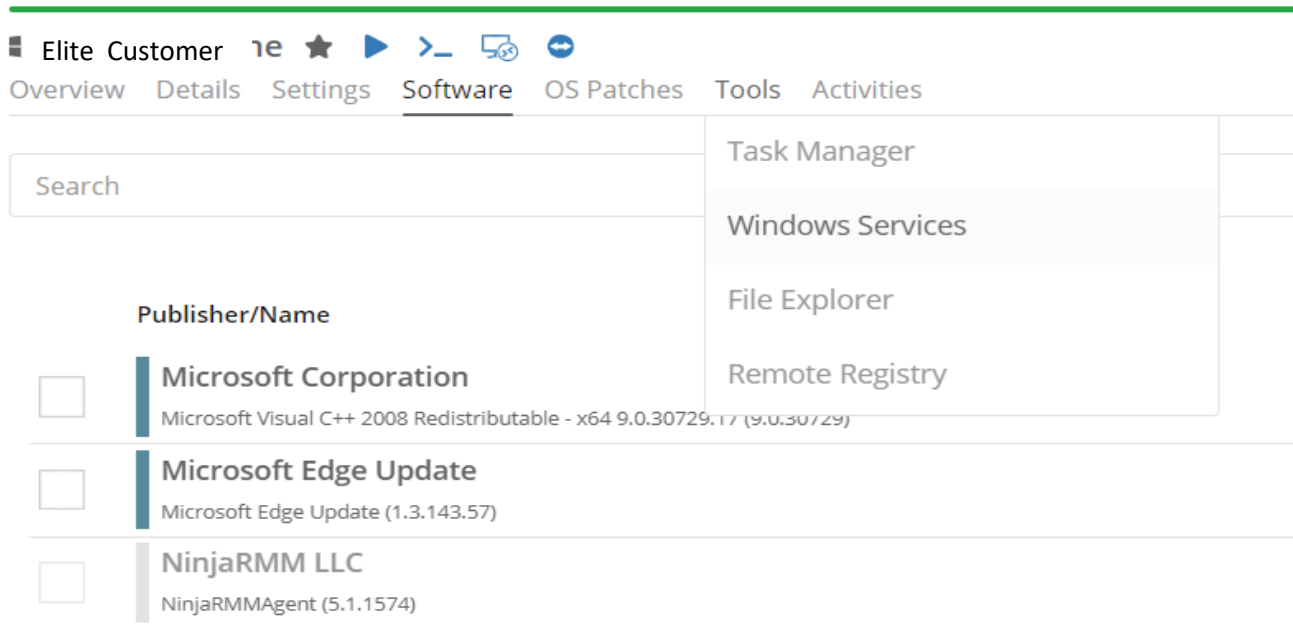
THE NinjaRMM STATUS screen delivers timely system health status for all Avenue 18 Computer On-Going Support customers. We can quickly assess critical System Health info such as Free Disk Space, Software install activity, unusual CPU activity, UPS battery activity and many other key parameters and known trouble areas. Alerts are sent automatically.

Critical Events

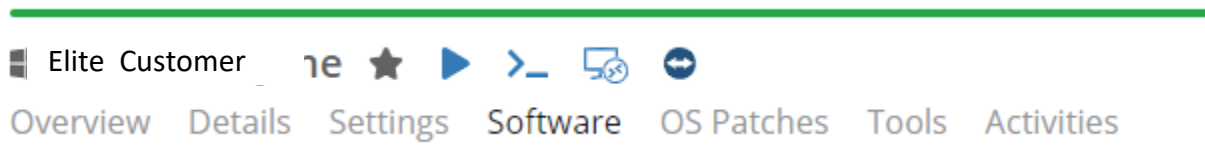
Show entries Search:

Event ID	Source	Type	Message	Occurrences
41	Microsoft-Windows-Kernel-Power	Critical	The system has rebooted without cleanly shutting down...	1
1000	Application Error	Error	Faulting application name: mbam.exe, version: 4.0.0.98...	1
1023	Microsoft-Windows-Perflib	Error	Windows cannot load the extensible counter DLL "C:\WI...	1
1101	Microsoft-Windows-Eventlog	Error	Audit events have been dropped by the transport. 0	1
2505	Server	Error	The server could not bind to the transport \Device\NetB...	3
4199	Tcpip	Error	The system detected an address conflict for IP address ...	2

Ungraceful Reboots, App Errors and System Events may be tracked and investigated. Unusual system errors and trends help spot potential corrupt apps. Low Memory or disk space? A **DETAILS** Screen reveals storage statistics and warns if drive space is getting low.



A SOFTWARE INVENTORY screen helps locate unwanted or conflicting software. In addition, a **File Explorer** feature in **TOOLS** allows remote maintenance of any full Microsoft Backup drives without a potentially intrusive Teamviewer session. Backup Drives can tend to fill up – so you must Delete the old backup jobs regularly. After hours **remote sessions** allow hands on maintenance for system patching and tuning for optimal PC performance. Teamviewer is ready to go for on-demand help sessions! Connection is fully automatic, no logins or PWs to learn.



Seamlessly integrated **Microsoft Updates** accelerate O/S patching for secure business computing. Your Anti-Virus (Avast or Malwarebytes) is included with our popular On-Going monthly service plan plus useful Backup Status and System Health reports. Our Support works with **PC, MAC** and Linux computers, Smartphones & tablets. Gain a higher level of computing performance with Avenue 18 Computer Service.

Experienced High Technology Service Provider since 1989

Let expert service technicians take care of your computers and technology investment.

Call John Compton at **310 829-3129** to review your on-going support needs today.

Thank you and visit our on-line resources at www.Avenue18.com