

Dash Over to

Instant-Remote-Support.com

**Avenue 18 Computer:
PROFESSIONAL GRADE
REMOTE SUPPORT**

**Using your
BROADBAND
CABLE OR DSL
CONNECTION**

**Free downloadable Remote
Support Software!**

**Call now to get started
solving your tech issues:
310 829-3129**

www.instant-remote-support.com

**AVENUE 18 COMPUTER'S
2118 WILSHIRE BLVD.
SUITE 511
SANTA MONICA CA 90403**

**AVENUE 18
COMPUTER'S**

**Help4U
Quick Setup
Guide**

**FOR MAC, PC,
LAPTOPS AND
BROADBAND
DEVICES**

**INSTANT REMOTE
SUPPORT PC/MAC**

**ANTI-VIRUS
SYSTEM ERRORS
SOFTWARE SETUP**

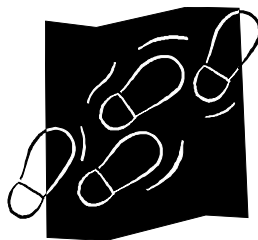
**Solve everyday computer
problems and technical issues**

Instant-Remote-Support — Avenue 18 Computer

An Experienced 25 Year+ Technician is online and ready to assist you now!

Our Remote Support Setup is EASY:

- 1) **Login to our website.**
instant-remote-support.com
Click on the **NEXT** button to proceed to the **Download** page.
- 2) **Call to obtain login password needed to get the support file.**
- 3) **Save the file to your desktop etc.**
- 4) **Run the program/give permission if asked by a popup message.**
- 5) **We will verify you are logged in properly and review your service issues and problems.**
- 6) **Review issues and work estimates. Obtain approval and proceed with normal service. Major Credit Cards accepted.**



DASH This Way for Instant-Remote-Support on demand



How HELP4U works:

Our **FIOS** backbone base network provides stable, high performance connectivity to make the shared session go smoothly and efficiently.

Our **software is encrypted**, non-resident, and only connects to our support center.

Our software is not web based so it **will work even if** your web browser has failed altogether.

The tiny file can be transferred from another working PC if the need arises. We will share your screen so **you can monitor** the service process. For **MAC** users: call for remote setup using **join.me** or similar sharing software.

Call today to get your computer problems eliminated and systems running smoothly.

To Get Started...

- a) Ring us up at (310) 829-3129.
- b) Log on to our page at:
instant-remote-support.com

We will walk you through the super simple connection process—just a few mouse clicks!

Get Quality Support Anytime...

Once you have the HELP4U downloadable file you can connect to our support center virtually anytime. You still need to call to arrange for the



Skip the lengthy support calls! With remote support our techs can fix your PC problems faster

technician to be ready at our support console.

Remote and OnSite Repairs:

Standard Hourly Service	\$125.00
Windows Tune-up and Diags	\$ 59.00
Anti-virus cleaning service	\$ 89.00
Deluxe Anti-virus cleaning	\$159.00

Replace old/expired or damaged AV system add 2 layer protection, add critical updates.

Note: Operating system/user profile damage repair additional if required. Call for details.

Backup Your System(s)

Install Pro grade layered backup to your device or LAN folder. With software, license and scheduler, plus guide to understanding backups \$ 99.00

AVENUE 18 COMPUTER SERVICES

- Train and Support Users Anytime
- Deploy New Computer/Systems
- Software Upgrades and Migration
- New Hard Drives and SSD
- Tune-up and Optimize
- Anti-Virus Setup and Clean
- Secure Wireless Setup/Upgrades
- Solve Micro-Mysteries
- On-going Maintenance
- Server Updates & Monitoring

AVENUE 18 COMPUTER'S SALES and SERVICE

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Serving the Westside Since 1989

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