

SERVICE AND SUPPORT
FOR YOUR DIGITAL
WORLD PC-MAC
--
SINCE 1989

REPAIR DROPOFF FORM

AVENUE 18 COMPUTER

2118 WILSHIRE BLVD. # 511, SM CA 90403
<CALL OR MSG> (310) 829-3129
Hours 10-6 M-F and 10-2 Saturday

POSTTEL
PLEASE
HOLD
~~~~  
TAPE  
FORM  
TO ITEM  
~~~~  
-- NO --
Desktop
power
cables
please
~~~~  
Print  
Clearly

**CUSTOMERS PLEASE READ, COMPLETE AND SIGN:**

DATE: \_\_\_\_\_ Time: \_\_\_\_\_

NAME: \_\_\_\_\_ EMAIL: \_\_\_\_\_

PHONE: \_\_\_\_\_ CELL#: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

[BRAND] \_\_\_\_\_ [MODEL] \_\_\_\_\_ [SN] \_\_\_\_\_

PROBLEM(S): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ PW\*\* \_\_\_\_\_

#### LIST ALL PARTS:

- [ ] DESKTOP
- [ ] LAPTOP
- [ ] LAPTOP BAG
- [ ] LAPTOP POWER
- [ ] MANUALS
- [ ] PRINTER
- [ ] PRINTER POWER
- [ ] EXT USB DRIVE
- [ ] DISCS/MEDIA
- [ ]
- [ ]

#### TERMS: CASH CHECK – Major credit cards preferred - Call in later etc.

Minimum Diagnostics Printer, Inkjet / Laser \$ 60.00

Minimum Diagnostics: Desktop PC / Laptop PC \$ 65.00

Data Recovery/MAC Service 1Hr Minimum \$135.00

SERVER and NETWORKING \$155.00

*A minimum diagnostics charge is applied to all items (see above). This will be applied to the total cost of repairs if further work is authorized. Our Shop/Onsite Rate is \$135/\$145 Hr. X-Large PC & Business Printers slightly higher. \*\*TIP: Can SMS message us your PW.*

**DISCLAIMER:** Not Responsible for Customer Data Loss, Applications or Consequential Damages of any kind. Please do not ask us to install illegal software or programs; you must have your original software CD and License or purchase the necessary software as appropriate. **UNCLAIMED GOODS:** Equipment held after 30 Days may be disposed of or sold to cover our diagnostic and storage costs. A storage charge of \$1.00 per day will apply to ALL equipment not claimed after 15 days. This amount will be added to your bill. SORRY - we do not offer in-shop While-U-Watch service. We do service your computers onsite at your discretion at our regular onsite rates of \$145/Hr and \$135/Hr for onsite Printer Service. 1 Hour Minimum. Prepayment may be required to cover special parts or service. There is an extra charge to INTEGRATE a fax/printer/copier with your network. Not Responsible for delays caused by parts availability or shipping. I have read, understand and agree to the above and authorize the service indicated:

Signed: \_\_\_\_\_

New Customer! You found us in: [ ] Yelp [ ] Google [ ] Webpage [ ] Referral (or) Other: \_\_\_\_\_

Pickup & Delivery available. © Avenue 18 Computer All Rights Reserved → Make a *Photocopy* of this completed form at time of drop-off.